

Requests based on the Emergency Measures

- ① Area : Entire Osaka Prefecture
- ② Period : During the period when the emergency measures should be taken (May 12 to May 31)
- ③ Measures: Described below:

● Calling on residents (Based on the relevant law)

- Refrain from non-essential and non-urgent outings✕
✕Necessary activities for daily and healthy lives such as going to hospital, shopping for food/medicine/ daily necessities, essential commuting, and outdoor exercise/walking are excluded.
 - Refrain from non-essential and non-urgent travel across prefectures
 - Don't drink alcohol in a group on the street or in the park. (Based on the relevant law)
- Refrain from using restaurants, etc. that don't take thorough infection prevention measures or don't obey closure request.
 - In particular, refrain from outings after 8:00pm; and avoid crowded places and hours
 - Be tested as soon as possible if you have any symptoms.

● Requests to universities, etc. (Based on the relevant law)

- **Provide online lessons in principle. If it's difficult, avoid closed or crowded situations by dividing a class into small groups and using large classrooms, etc.**
 - **Make students refrain from club activities**
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- Thoroughly inform students that they must refrain from coming to school and attending any activities in case they have any symptoms such as fever.
 - Thoroughly raise students' awareness about infection prevention measures in the dormitories

Requests to the economic communities (Based on the relevant law)

- Aim to reduce over 70% of employees' commuting by thoroughly implementing teleworking
 - Each business operator should announce the implementation status of the above policy to promote the efforts.
 - Even when commuting, strongly promote efforts to reduce contact with others such as rotation of shifts, staggered working hours and bike-commuting
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- Promote teleworking or staggered working hours, in particular, for employees stated below:
 - Employees with the high risk of aggravation such as senior citizens or those who have underlying diseases
 - Pregnant employees
 - Employees who have a family member applicable to the above conditions
 - Refrain from working after 8:00pm unless it is essential for continuing business operation
 - Turn off the outdoor lights (excluding the ones necessary as anti-crime measures) at night. (NOT based on the relevant law)
 - Comply with each industry guidelines

● Event Holding (including ones hosted/co-hosted by the Prefecture)

(Based on the relevant law)

Organizers are requested to hold events without audience regardless of their scale and location.

【Applicable events】

○ Scale : Every scale

○ Location : **Regardless of indoor or outdoor**

○ Categories/Contents : All events except ones necessary for daily lives

(Event examples)

ceremonies/local events, cultural events (concerts, theaters and recitals), kind of festivals (promotional displays at department stores, exhibitions, sales promotion events, flea market, etc.), ceremonies, lectures and workshops, sporting events, etc.

※ **The events that are necessary to maintain social lives are requested to be held with thorough compliance with each industry guidelines.**

(Examples of those which are necessary to maintain social lives)

✓ National exams, certification exams

✓ Briefing sessions, meetings, trainings, academic conferences, etc. that are essential for the business and difficult to postpone or to hold online

✓ Events and gatherings related to ensuring basic human rights that are constitutionally crucial

● Facilities (including ones owned by the prefecture)

Request to eateries (Based on the relevant law)

| Categories | Facilities | Request details |
|-----------------------------|--|---|
| Dining establishments, etc. | 【Eateries】 Restaurants (including pubs), cafés, etc. (excluding delivery/take-out services) | WITH offering alcohol (including the one brought in by customers) or karaoke |
| | 【Entertainment facilities】 Bars, cabarets, night clubs, Internet cafés/manga cafés* that have obtained business permit by the Food Sanitation Act 【Karaoke bars】 Karaoke bars (including those which don't obtain business permit by the Food Sanitation Act) | WITHOUT offering alcohol (including the one brought in by customers) or karaoke Shortening business hours (until 8:00pm) |

* Facilities that are expected to be significantly used for accommodation purposes, such as Internet cafés and manga cafés, are not subject to the request for shortening business hours. However, restricting entry as well as refraining from offering alcohol and using karaoke equipment are requested.

【Requests when operating business (Based on the relevant law)】 ※Share information about implementation status broadly on the website, etc. (request for cooperation NOT based on the law.)

○ **Raise users' awareness about "dining with a mask." Decline the entry of those who don't obey without right reasons (including asking to leave)**

○ **Set up acrylic boards, etc.**

○ **Other than the above, take measures stipulated in the relevant law (Encourage employees to have a test, Control and guide users, Decline the entry of those who have any symptoms such as fever, Set up a hand sanitizer, Disinfect the facility, Ventilate the facility)** ○ **Set up CO2 sensors,** ○ **Comply with the each industry guidelines**

● Facilities

Request to facilities other than eateries (Based on the relevant law)

(1) Facilities NOT requested to close (Related to the relevant regulation)

| Categories | Facilities | Request details |
|--|--|--|
| ① Social welfare facilities | nurseries, long-term care facilities, etc. | Take thorough infection prevention measures |
| ② Schools, universities, tutoring schools, etc. | education facilities such as kindergartens, elementary schools, junior/senior high schools, special schools, universities, special training schools, miscellaneous schools, driving schools, tutoring schools, etc | <ul style="list-style-type: none"> • Refrain from club activities • Use online |
| ③ Libraries | libraries <div style="border: 1px solid black; border-radius: 10px; padding: 5px; display: inline-block; margin-top: 10px;"> ※Share information about implementation status broadly on the website, etc. </div> | (Request for cooperation NOT based on the law) Appropriate entry control |
| ④ Commercial facilities (Daily necessities stores) | daily necessities stores that sell food, medicine, medical equipment, other sanitary commodities, regenerative medical products, fuel, etc. | Take thorough infection prevention measures |
| ⑤ Service businesses (Stores offering essential services for daily lives) | essential services for daily lives (barbers/hair salons, public bathhouses, rental clothes shops, real estate shops, pawn shops, veterinary clinics, laundries, wakes and weddings, waste disposal services, etc.) | <ul style="list-style-type: none"> • Appropriate entry control • Refrain from offering alcohol and karaoke |

※Other than the above, the following facilities are NOT requested to close: medical institutions, housing/accommodation facilities, public transportation, factories, financial facilities, public offices

(Request to take thorough infection prevention measures(comply with each industry guidelines))

● Facilities

Request to facilities other than eateries (Based on the relevant law)

(2) Facilities requested to close (with total floor areas of more than 1000m²)

| Categories | Facilities | Request details(floor areas) | |
|------------------------------|--|--|---|
| | | More than 1000m ² | 1000m ² or under |
| ①Movie theaters, etc. | movie theaters, planetariums | Closure | When holding events: <ul style="list-style-type: none"> • No audience (except the cases essential for maintaining social lives) Other than event holding: <ul style="list-style-type: none"> • Shortening business hours (Open until 8:00pm) (Request for cooperation NOT based on the law) <ul style="list-style-type: none"> • Entry control, etc. |
| ②Commercial facilities | big-box stores, department stores, shopping centers (including underground malls), etc. (Retailers that offer daily necessities or essential services for daily lives are excluded) | | (Request for cooperation NOT based on the law) <ul style="list-style-type: none"> • Shortening business hours • Entry control, etc. |
| ③Sports/amusement facilities | gymnasiums, skating rinks, swimming pools, indoor tennis clubs, judo/kendo training halls, bowling alleys, sports gym, hot yoga/ yoga studios | Closure in principle (National championship games: to be held without audience) | When holding events: <ul style="list-style-type: none"> • No audience (except the cases essential for maintaining social lives) (Request for cooperation NOT based on the law) Entry control, etc. Other than event holding: <ul style="list-style-type: none"> • Shortening business hours (Open until 8:00pm) |
| | , mah-jong game parlors, pachinko parlors, game centers, etc. | Closure | (Request for cooperation NOT based on the law) Entry control, etc., Shortening business hours (Open until 8:00pm) |

● Facilities

Request to facilities other than eateries (Based on the relevant law)

(2) Facilities requested to close (with total floor areas of more than 1000m²)

| Categories | Facilities | Request details(floor areas) | |
|---|---|------------------------------|--|
| | | More than 1000m ² | 1000m ² or under |
| ④ Entertainment facilities | private movie theaters, “soap land” where one can bathe with entertainment services, shooting saloons, horse parlors, ticket counters for bike race outside the stadium, etc. | Closure | (Request for cooperation NOT based on the law) Entry control, etc., Shortening business hours (Open until 8:00pm) |
| ⑤ Museums, etc. | museums, art museums, etc. | | |
| ⑥ Service businesses (excluding essential services for daily lives) | luxurious bath houses, nail salons, esthetic salons, relaxation salons, etc. | | |

● Facilities

Request to facilities other than eateries
(Based on the relevant law)

Reduce the number of
people who go out

(3) Facilities to obey the request to the event holding (Regardless of the size)

| Categories | Facilities | Request details |
|---------------------------------|--|---|
| ① Theaters, etc. | theaters, halls, movie theaters, variety theaters | Without audience (except the cases essential for maintaining social lives) • Other than event holding, shorten business hours (open until 8:00pm) (Request for cooperation not based on the law) Entry control, etc. |
| ② Entertainment facilities | clubs with live music | |
| ③ Amusement facilities | theme parks, amusement parks | |
| ④ Meeting/exhibition facilities | auditoriums, exhibition halls, cultural halls, multipurpose halls etc. | |
| ⑤ Hotels and inns | hotels, inns (meeting spaces ONLY) | |
| ⑦ Sports facilities※ | baseball stadium, golf courses and practice ranges athletics stadium, outdoor tennis ground, batting cage, etc. | |

※ Can be used for personal meetings and private practice, etc.

● Facilities

Request to facilities other than eateries
(Based on the relevant law)

Reduce the number of
people who go out

(3) Facilities to obey the request to the event holding (Regardless of the size)

| Categories | Facilities | Request details |
|----------------|---------------|---|
| ⑥ Wedding hall | wedding halls | ⑥ (Request based on the law) <ul style="list-style-type: none">• Refrain from offering alcohol and karaoke• Shortening business hours (open until 8:00pm)• Other requests same as those to eateries (Request for cooperation NOT based on the law)• Within 1.5 hours• Participants: the smaller one of: 50 persons or less, or 50% or less of the facility's capacity |
| ⑦ Funeral hall | funeral halls | (Request for cooperation NOT based on the law) <ul style="list-style-type: none">• Refrain from offering alcohol (including the one brought in by customers) |

● Request for Cooperation to public transportation (subway, bus, etc.)

(Not based on the law)

【Request details】

- ◆ Advance the last-train time
- ◆ Implement temperature check at major stations

Request to Osaka Residents

Stay home as much as possible during the period of
Declaration of a State of Emergency

【Outings should be limited to the following cases】

- ◆ **Going to a medical institution**
- ◆ **Shopping for food/medicine/daily necessities**
- ◆ **Essential commuting (Work from home as much as possible)**
- ◆ **Exercising or walking outside**
- ◆ **Other activities necessary to keep health and daily lives**

Request to Businesses

- ◆ **Reduce 70% of employees' commuting by teleworking etc., and announce the implementation status**
- ◆ **Even when commuting, promote efforts to reduce contact with others such as staggered working hours and bike-commuting**