

Osaka Prefecture Policies for Supporting Foreign Residents

(Revised in March 2023)

In 2002, Osaka Prefecture formulated the "Osaka Prefecture Policies for Supporting Foreign Residents." Following these policies, the Prefecture has been comprehensively promoting measures for people from abroad living in Japan. These policies set forth the guidelines for comprehensively and systematically promoting initiatives for foreign residents in Osaka.



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Goal

Create an inclusive society in which all people respect human dignity and human rights, recognize differences in nationality, ethnicity, etc., and live together in

Vision

- (1) Create a society that respects human rights
- (2) Create a society where people can coexist while preserving their individual cultures
- (3) Create a society where you can live with peace of mind as a resident of your local community

《Basic guidelines of the policies for foreign residents in Japan and their aims》

1 Raise awareness of human rights

Enhance public awareness and promote mutual understanding	To eliminate prejudice and discrimination against residents from abroad, promote effective awareness using various mediums. Raise awareness about eliminating hate speech.
Promote the renewal of the foreign resident management system to the national government	Request the national government to treat permanent residents who are settling in Japan long term the same way as special permanent residents.

2 Provide information about daily life and improve consultation services

Provide useful information about daily life in Japan	Making use of all internet and communication technology, strive to provide information tailored to the needs of foreign residents that matches the specific region they live in.
Enhance consultation services	Enhance the counseling services for residents from abroad at the Osaka Foundation for International Exchange (OFIX) and promote multilingual support at other consultation desks.
Maintain guide signs that are easy for everyone to understand	Maintain signage in public facilities have multiple languages and pictographs, so they are easy to understand.
Provide information on Japanese language	Support learners by providing information that meets their needs.

3 Enhance medical, health, and welfare service systems

Enhance systems that support healthy living	Create and publish a list of medical institutions that accept patients from abroad. Establish a call center with medical interpreters to provide interpretation services.
Support adequate response to infectious diseases during outbreaks	Provide multilingual information and consultation regarding infectious diseases.
Spread awareness of welfare services	Create and spread awareness with pamphlets in foreign languages regarding welfare services.
Promote improving the legal system, etc. to the national government	Request the national government to provide relief measures for residents from abroad residing in Japan who are not eligible to receive national pension.

4 Enhance disaster support systems to protect the safety of all residents

Support through providing information, etc.	Provide disaster preventions information in multiple languages and in "Plain Japanese."
Establish an effective information communication system	When a large-scale disaster occurs, the Osaka Prefecture Disaster Multilingual Support Center will effectively communicate disaster information in multiple languages.
Support at evacuation centers	Collaborate with OFIX to secure and train interpreter/translator volunteers for disasters.

5 Enhance housing and employment support

Enhance awareness related to housing issues	Provide information on privaterental housing and housing search support organizations that will help anybody regardless of nationality. Provide detailed employment counseling support to residents from abroad.
Enhance awareness related to employment issues	Educate companies that employ residents from abroad about labor-related laws and possible challenges caused by differences in language and culture.

6 Improve cross-cultural education and understanding

Develop intercultural communication skills and enhance cross-cultural awareness education	Promote cross-cultural awareness education that matches the actual circumstances of children/students and the region they live in.
Expand opportunities for exchange and interaction	Foster intercultural communication skills that will deepen mutual understanding. Expand opportunities for interaction and exchange with children/students from overseas and residents from abroad in their local area.
Enhance education for residents from abroad	Provide multilingual information and individual consultation to children and students returning to Japan or already living in Japan about Japan's high school entrance selection system and school life. Ensure appropriate educational opportunities for the children of residents from abroad.

7 Promote participation in local communities

Participation in local communities	Support local community initiatives so can actively participate in the local community.
Promote employment for international students	Provide employment support in collaboration with educational institutions, companies, etc.
Promote participation in prefectural government	Strive to understand the opinions of foreign residents in Japan through various surveys and public comments, and reflect them in policy. Work to select committee members from a wide range of backgrounds, including foreign nationals residing in Japan.

Information services and consultation services available with multiple languages

About governmental services related to daily life

Osaka prefecture HP

<https://www.pref.osaka.lg.jp/index.html> Governmental services

日本語、English、한국어、简体中文、繁體中文、Tiếng Việt、bahasa Indonesia、Português、ภาษาไทย、Español、Français、Deutsch、Italiano

Information is provided via X (formerly Twitter), Facebook, LINE, Instagram, videos, other social media services, and email newsletters.



About general living matters including residence status, labor/work, medical care, welfare, and education, etc.

Osaka Information Service for foreign residents (One-stop consultation counter)

<https://www.ofix.or.jp/life/japanese/> Consultation counters

日本語、English、한국어、中文、Tiếng Việt、Filipino、नेपाली、bahasa Indonesia、Português、ภาษาไทย、Español
Information is provided via HP and video as well



About local Japanese language and literacy classes

Center for adult learning, literacy & Japanese as a second language

<https://call-jsl.jp/> Japanese language classes

日本語、English、한국어、中文、Tiếng Việt、Filipino、नेपाली、bahasa Indonesia、Português、ภาษาไทย、Español



About receiving medical care for injury or illness

Osaka Medical Network for Foreign Residents

<https://www.mfis.pref.osaka.jp/omfo/> Medical care

日本語、English、한국어、简体中文、繁體中文、Tiếng Việt、Tagalog、Português、Español



About disaster prevention and disaster support

Osaka Disaster Prevention Net, disaster prevention information email

<https://www.osaka-bousai.net/> Disaster support

日本語、English、한국어、简体中文、繁體中文、Tiếng Việt、Tagalog、Português、Español



About securing housing

Osaka Safe Housing Promotion Council

http://osaka-anshin.com/support_foreigner/#tab2 Housing

日本語、English、한국어、中文、Tiếng Việt、Tagalog、नेपाली、bahasa Indonesia、မြန်မာဘာသာ、Português、ภาษาไทย、Español、ភាសាខ្មែរ



Regarding support for children's school life and career paths

Osaka Prefecture school life support information

<https://www.pref.osaka.lg.jp/shochugakko/kikokutoniti-sapo/gakkousapo-to.html> School life

日本語、English、한국어、中文、Tiếng Việt、Filipino、नेपाली、bahasa Indonesia、Português、ภาษาไทย、Español、Русский、українська



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Osaka Prefecture Human Rights Affairs Bureau, Department of Civil and Cultural Affairs (Issued in December, 2023)

〒559-8555 Osakahu Sakishima Government Building (Sakishima Cosmo Tower) 38th floor, Nankokita 1-14-16, Suminoe ward, Osaka
TEL : 06 - 6210 - 9280 FAX : 06 - 6210 - 9286

[Osaka Prefecture Human Rights Affairs Bureau HP]
http://www.pref.osaka.lg.jp/s_jinken



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[Osaka Prefectural Government HP]

<https://www.pref.osaka.lg.jp/jinken-yogo/gaikokujinn/guideline2.html>

