

 **Osaka Prefectural Government**

**Osaka Prefecture Policies for Supporting Foreign Residents**

**（Revised in March 2023）**

In 2002, Osaka Prefecture formulated the "Osaka Prefecture Policies for Supporting Foreign Residents." Following these policies, the Prefecture has been comprehensively promoting measures for people from abroad living in Japan. These policies set forth the guidelines for comprehensively and systematically promoting initiatives for foreign residents in Osaka.



**Create an inclusive society in which all people respect human dignity and human rights, recognize differences in nationality, ethnicity, etc., and live together in harmony.**

**Goal**

**Vision**

**(1) Create a society that respects human rights**

**(2) Create a society where people can coexist while preserving their individual cultures**

**(3) Create a society where you can live with peace of mind as a resident of your local community**

Ⓒ2014 Osaka Prefectural Government’s

 Mascot: Mozuyan

**《Basic guidelines of the policies for foreign residents in Japan and their aims》**

**１ Raise awareness of human rights**

Enhance public awareness and promote mutual understanding

Promote the renewal of the foreign resident management system to the national government

To eliminate prejudice and discrimination against residents from abroad, promote

effective awareness using various mediums.

Raise awareness about eliminating hate speech.

Request the national government to treat permanent residents who are settling

in Japan long term the same way as special permanent residents.

**２ Provide information about daily life and improve consultation services**

Provide useful information about daily life in Japan

Enhance consultation services

Maintain guide signs that are easy for everyone to understand

Provide information on Japanese language

Making use of all internet and communication technology, strive to provide information tailored to the needs of foreign residents that matches the specific region they live in.

Enhance the counseling services for residents from abroad at the Osaka Foundation for International Exchange (OFIX) and promote multilingual support at other consultation desks.

Maintain signage in public facilities have multiple languages and pictographs,

so they are easy to understand.

Support learners by providing information that meets their needs.

**３ Enhance medical, health, and welfare service systems**

Enhance systems that support healthy living

Support adequate response to infectious diseases during outbreaks

Spread awareness of welfare services

Promote improving the legal system, etc.to the national government

Create and publish a list of medical institutions that accept patients from abroad.

Establish a call center with medical interpreters to provide interpretation services.

Provide multilingual information and consultation regarding infectious diseases.

Create and spread awareness with pamphlets in foreign languages regarding welfare

services.

Request the national government to provide relief measures for residents from abroad

residing in Japan who are not eligible to receive national pension.

**４ Enhance disaster support systems to protect the safety of all residents**

Support through providing information, etc.

Establish an effective information communication system

Support at evacuation centers

Provide disaster preventions information in multiple languages and in “Plain

Japanese.”

When a large-scale disaster occurs, the Osaka Prefecture Disaster Multilingual

Support Center will effectively communicate disaster information in multiple

languages.

Collaborate with OFIX to secure and train interpreter/translator volunteers for

disasters.

**５ Enhance housing and employment support**

Enhance awareness related to housing issues

Enhance awareness related to

employment issues

Provide information on privaterental housing and housing search support

organizations that will help anybody regardless of nationality.

Provide detailed employment counseling support to residents from abroad.

Educate companies that employ residents from abroad about labor-related laws

and possible challenges caused by differences in language and culture.

**６ Improve cross-cultural education and understanding**

Develop intercultural communication skills and enhance cross-cultural

awareness education

Expand opportunities for exchange and interaction

Enhance education for residents from abroad

Promote cross-cultural awareness education that matches the actual circumstances of

children/students and the region they live in.

Foster intercultural communication skills that will deepen mutual understanding.

Expand opportunities for interaction and exchange with children/students from overseas and

residents from abroad in their local area.

Provide multilingual information and individual consultation to children and students returning

to Japan or already living in Japan about Japan's high school entrance selection system and

school life.

Ensure appropriate educational opportunities for the children of residents from abroad.

**７ Promote participation in local communities**

Participation in local communities

Promote employment for international students

Promote participation in prefectural government

 Support local community initiatives so Support local community initiatives so can actively participate in the local community.

Provide employment support in collaboration with educational institutions, companies, etc.

Strive to understand the opinions of foreign residents in Japan through various surveys and public comments, and reflect them in policy.

Work to select committee members from a wide range of backgrounds, including foreign nationals residing in Japan.

**Information services and consultation services available with multiple languages**



**About governmental services related to daily life**

**Osaka prefecture HP**

<https://www.pref.osaka.lg.jp/index.html>　　　　　　　　　　　　　　　　　　　　　　　　　　 Governmental services



日本語、English、한국어、简体中文、繁體中文、Tiếng việt、bahasa Indonesia、Português、ภาษาไทย、Español、Français、Deutsch、Italiano

Information is provided via X (formerly Twitter), Facebook, LINE, Instagram, videos, other social media services, and email newsletters.

**About general living matters including residence status, labor/work, medical care, welfare, and education, etc.**

**Osaka Information Service for foreign residents (One-stop consultation counter)**

<https://www.ofix.or.jp/life/japanese/>　　　　　　　　　　　　　　　　　　　　　　　　　　　 　Consultation counters

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日本語、English、한국어、中文、Tiếng việt、Filipino、नेपाली、bahasa Indonesia、Português、ภาษาไทย、Español

Information is provided via HP and video as well

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**About local Japanese language and literacy classes**

**Center for adult learning, literacy＆Japanese as a second language**

<https://call-jsl.jp/>　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　 Japanese language classes



日本語、English、한국어、中文、Tiếng việt、Filipino、नेपाली、bahasa Indonesia、Português、ภาษาไทย、Español



**About receiving medical care for injury or illness**

**Osaka Medical Network for Foreign Residents**

<https://www.mfis.pref.osaka.jp/omfo/>　　　　　　　　　　　　　　　　　　　　　　　　　　　　　 　 Medical care

日本語、English、한국어、简体中文、繁體中文、Tiếng việt nam、Tagalog、Português、Español



****日本語、English、한국어、简体中文、繁體中文、Tiếng việt、Tagalog、Português、Español

**About disaster prevention and disaster support**

**Osaka Disaster Prevention Net, disaster prevention information email**

<https://www.osaka-bousai.net/>　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　 Disaster support



日本語、English、한국어、简体中文、繁體中文、Tiếng việt、Tagalog、Português、Español

**About securing housing**

**Osaka Safe Housing Promotion Council**

<http://osaka-anshin.com/support_foreigner/#tab2> Housing

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**Regarding support for children's school life and career paths**

**Osaka Prefecture school life support information**

<https://www.pref.osaka.lg.jp/shochugakko/kikokutoniti-sapo/gakkousapo-to.html> School life



日本語、English、한국어、中文、Tiếng việt、Filipino、नेपाली、bahasa Indonesia、Português、ภาษาไทย、Español、Русский、українська



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https://www.pref.osaka.lg.jp/jinkenyogo/
gaikokujinn/guideline2.html

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[Osaka Prefecture Human Rights Affairs Bureau HP]

http://www.pref.osaka.lg.jp/s\_jinken

ⒸExpo 2025