# **Etiquette to**Prevent Infections

# Cover your mouth and nose when you cough or sneeze!

Be careful not to cough or sneeze on those around you.



Wear a mask



Cover your mouth and nose with a tissue



Turn your face away from the people around you



# Keep your hands clean!

Wash your hands with soap before meals to remove microbes.

Washing twice for 10 seconds is effective.





### **Website Guide**

▼各言語のガイドはこちらから読めます

You can read the English guide here. 可从此处阅读简体中文指南。

您可以從這裡閱讀繁體中文的導覽資訊。 한국어 안내는 여기에서 확인하실 수 있습니다



### Information on Infectious Diseases in Osaka Prefecture

Osaka Prefectural Infectious Disease Information Center You can check the status of infectious disease outbreaks in Osaka Prefecture.





Korean Traditional Chinese

Spanish French

Russian

Arabic

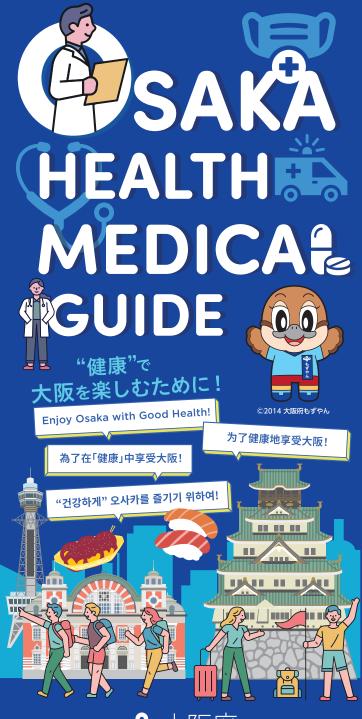
#### Osaka Prefectural Government

Issued by: Health and Medical Care Department, Osaka Prefectural Government Address: 2-1-22 Chuo-ku, Osaka City, Osaka

Phone: 06-6944-9156

This leaflet was created using the accommodation tax paid to Osaka Prefecture.

Created in June 2025





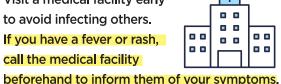


### Find a medical facility

Early diagnosis and treatment are important.

Visit a medical facility early to avoid infecting others.

If you have a fever or rash. call the medical facility



To ensure a safe and pleasant iourney in Osaka





A useful guide for when you feel unwell

- How to search for medical facilities where foreign languages are spoken
- How to receive care at a medical institution
- About travel insurance



#### **Available Languages**

**English** 

**Simplified Chinese** 

Korean

**Traditional Chinese** 

Spanish

**Portuguese** 

Vietnamese

**Tagalog** 

French

## Go to a medical institution

- Wear a mask when traveling or visiting a medical institution.
- If you're not wearing a mask, be sure to cover your mouth and nose with a tissue when coughing or sneezing.
- Avoid public transport when possible. Walk or take a taxi.



## **Examination**



### When you arrive at the medical institution

**Check in at the reception.** \*If you have a fever or rash, inform the staff at reception.

Fill out the medical questionnaire.



Wait in the waiting room for a while.



### When your name is called, go to the examination room.

Tell them about your symptoms and which country or region you came from. Tests or procedures may be performed as needed.



After the examination, return to the waiting room.



When your name is called, take your prescription, and pay all the costs charged by the medical facility.

Some facilities accept credit cards, but others may only accept cash. Some facilities dispense medicine in-house.



### How to receive medicine

Go to the pharmacy, submit the prescription you received from the medical facility, and wait in the waiting area.



When your name is called, take your medicine and pay for it.

Some facilities accept credit cards, but others may only accept cash.

### Multilingual Medical Questionnaire



Produced by International Community Hearty Konandai and Kanagawa International Foundation

#### **Available Languages**

Chinese, Korean, Tagalog, Portuguese, Spanish, Vietnamese, English, Thai, Indonesian, Khmer, Nepali, Lao, German, Russian, French, Persian, Arabic, Croatian, Tamil, Sinhala, Ukrainian, Burmese, Mongolian

