

Requests based on the Emergency Measures

- ① Area : Entire Osaka Prefecture
- ② Period : During the period when the emergency measures should be taken (April 25 to May 11)
- ③ Measures: Described below:

● Calling on residents (Based on the relevant law)

- Refrain from non-essential and non-urgent outings※
※Necessary activities for daily and healthy lives such as going to hospital, shopping for food/medicine/ daily necessities, essential commuting, and outdoor exercise/walking are excluded.
- Refrain from non-essential and non-urgent travel across prefectures
- Don't drink alcohol in a group on the street or in the park. (Based on the relevant law)
- Refrain from using restaurants, etc. that don't take thorough infection prevention measures or don't obey closure request.
- In particular, refrain from outings after 8:00pm; and avoid crowded places and hours
- Be tested as soon as possible if you have any symptoms.

● Requests to universities, etc. (Based on the relevant law)

- Provide online lessons in principle. If it's difficult, avoid closed or crowded situations by dividing a class into small groups and using large classrooms, etc.
- Make students refrain from club activities
- Thoroughly raise students' awareness about infection prevention measures in the dormitories

● Requests to economic communities (Based on the relevant law)

- Aim to reduce over 70% of employees' commuting by thoroughly implementing teleworking and promoting to take holidays during consecutive holidays in May,
- Even when commuting, promote efforts to reduce contact with others such as rotation of shifts, staggered working hours and bike-commuting
- Refrain from working after 8:00pm unless it is essential for continuing business operation
- Turn off the outdoor lights (excluding the ones necessary as anti-crime measures) at night. (NOT based on the relevant law)
- Comply with each industry guideline

● Event Holding (including ones hosted/co-hosted by the Prefecture)

(Based on the relevant law)

Reduce the number of people who go out

Organizers are requested to hold events without audience regardless of their scale and location.

【Applicable events】

○ Scale : Every scale

○ Location : **Regardless of indoor or outdoor**

○ Categories/Contents : All events except ones necessary for daily lives

(Examples)

ceremonies/local events, cultural events (concerts, theaters and recitals), kind of festivals (promotional displays at department stores, exhibitions, sales promotion events, flea market, etc.), ceremonies, lectures and workshops, sporting events, etc.

※The events that are necessary to maintain social lives are requested to be held with thorough compliance with each industry guidelines.

(Examples of those which are necessary to maintain social lives)

- ✓ National exams, certification exams
- ✓ Briefing sessions, meetings, trainings, academic conferences, etc. that are essential for the business and difficult to postpone or to hold online
- ✓ Events and gatherings related to ensuring basic human rights that are constitutionally crucial

● Facilities (including ones owned by the prefecture)

Strengthen measures against eating and drinking

Request to eateries (Based on the relevant law)

Categories	Facilities	Request details
Dining establishments, etc.	【Eateries】 Restaurants (including pubs), cafés, etc. (excluding delivery/take-out services)	WITH offering alcohol or karaoke
	【Entertainment facilities】 Bars, cabarets, night clubs, Internet cafés/manga cafés* that have obtained business permit by the Food Sanitation Act 【Karaoke bars】 Karaoke bars(including those which don't obtain business permit by the Food Sanitation Act)	WITHOUT offering alcohol or karaoke
		Close the facility Shorten business hours (until 8:00pm)

* Facilities that are expected to be significantly used for accommodation purposes, such as Internet cafés and manga cafés, are not subject to the request for shortening business hours. However, restricting people's entry as well as refraining from offering alcohol and using karaoke equipment are requested.

【Requests when operating business】 (Based on the relevant law)

- **Raise users' awareness about "dining with a mask." Decline the entry of those who don't obey without right reasons (including asking to leave)**
- **Set up acrylic boards, etc.**
- **Other than the above, take measures stipulated in the relevant law (Encourage employees to have a test, Control and guide users, Decline the entry of those who have any symptoms such as fever, Set up a hand sanitizer, Disinfect the facility, Ventilate the facility)**
- **Set up CO2 sensors,**
- **Comply with the each industry guidelines**

● Facilities

Reduce the number of people who go out

Request to facilities other than eateries (Based on the relevant law)

(1) Facilities NOT requested to close (Related to the relevant regulation)

Categories	Facilities	Request details
① Social welfare facilities	nurseries, long-term care facilities, etc.	Take thorough infection prevention measures
② Schools, universities, tutoring schools, etc.	education facilities such as kindergartens, elementary schools, junior/senior high schools, special schools, universities, special training schools, miscellaneous schools, driving schools, tutoring schools, etc	<ul style="list-style-type: none"> • Refrain from club activities • Use online
③ Libraries	libraries	(Request for cooperation NOT based on the law) Control appropriately people's entry
④ Commercial facilities (Daily necessities stores)	daily necessities stores that sell food, medicine, medical equipment, other sanitary commodities, regenerative medical products, fuel, etc.	Take thorough infection prevention measures
⑤ Service businesses (Stores offering essential services for daily lives)	essential services for daily lives (barbers/hair salons, public bathhouses, rental clothes shops, real estate shops, pawn shops, veterinary clinics, laundries, wakes and weddings, waste disposal services, etc.)	<ul style="list-style-type: none"> • Control appropriately people's entry • Refrain from offering alcohol and karaoke

※Other than the above, the following facilities are NOT requested to close: medical institutions, housing/accommodation facilities, public transportation, factories, financial facilities, public offices (Request to take thorough infection prevention measures(comply with each industry guidelines))

● Facilities

Reduce the number of people who go out

Request to facilities other than eateries (Based on the relevant law)

(2) Facilities requested to close (with total floor areas of more than 1000m²)

Categories	Facilities	Request details(floor areas)	
		More than 1000m ²	1000m ² or under
①Movie theaters, etc.	movie theaters, planetariums	Closure	
②Commercial facilities	big-box stores, department stores, shopping centers (including underground malls), etc. (Retailers that offer daily necessities or essential services for daily lives are excluded)		
③Sports/amusement facilities	gymnasiums, skating rinks, swimming pools, indoor tennis clubs, judo/kendo training hall	Closure in principle (National championship games: to be held with no audience)	(Request for cooperation NOT based on the law) • Restrict people's entry • Refrain from offering alcohol/using karaoke equipment • Shorten business hours (open until 8:00pm) • In addition to the above, the cooperation same as those to dining establishments is requested.
	bowling alleys, sports gym, hot yoga/yoga studio, mah-jong game parlors, pachinko parlors, game centers, etc.	Closure	
④Entertainment facilities	private movie theaters, "soap land" where one can bathe with entertainment services, shooting saloons, horse parlors, ticket counters for bike race outside the stadium, etc.		
⑤Museums, etc.	museums, art museums, etc.		
⑥Service businesses (excluding essential services for daily lives)	luxurious bath houses, nail salons, esthetic salons, relaxation salons, etc.		

● Facilities

Request to facilities other than eateries
(Based on the relevant law)

Reduce the number of people who go out

(3) Facilities to obey the request to the event holding (Regardless of the size)

Categories	Facilities	Request details
① Theaters, etc.	theaters, halls, movie theaters, variety theaters	<p>①-④ Without audience (Except those which are necessary to maintain social lives)</p> <p>⑤ • Without audience (Except those which are necessary to maintain social lives) (The following are the request for cooperation NOT based on the law)</p> <ul style="list-style-type: none"> • Control people's entry appropriately • Refrain from offering alcohol and karaoke • Shorten business hours (open until 8:00pm) <p>⑥ (Request for cooperation based on the law)</p> <ul style="list-style-type: none"> • Refrain from offering alcohol and karaoke • Shorten business hours (open until 8:00pm) • In addition to the above, the cooperation same as those to dining establishments is requested. (Request for cooperation NOT based on the law) • Hours: Within 1.5 hours • Number of maximum participants: Choose the smaller one: 50 persons OR 50% of the facility's capacity <p>⑦ Request for cooperation NOT based on the law)</p> <ul style="list-style-type: none"> • Refrain from offering alcohol
② Amusement facilities	theme parks, amusement parks	
③ Meeting/exhibition facilities	auditoriums, exhibition halls, cultural halls, multipurpose halls etc.	
④ Hotels and inns	hotels, inns (meeting spaces ONLY)	
⑤ Sports facilities※	baseball stadium, golf courses and practice ranges athletics stadium, outdoor tennis ground, batting cage, etc.	
※ Can be used for personal meetings and private practice, etc.		
⑥ Wedding hall	wedding halls	
⑦ Funeral hall	funeral halls	

● Cooperation request to public transportation (subway, bus, etc.)

(Not based on the law)

【Request details】

- ◆ Reduce the number of operations on Saturdays, Sundays and national holidays
- ◆ Advance the last-train time on weekdays
- ◆ Implement temperature check at major stations

4. Call Center for Emergency Measures

Osaka Prefecture has established a Call Center for Emergency Measures to respond to inquiries from residents and business operators.

【Outline of the Call Center】

Days & Hours : **Monday to Friday 9:30am to 5:30pm**

***Open on Saturday April 24, Sunday April 25, Thursday April 29, Monday May 3, Tuesday May 4, Wednesday May 5 (9:30am to 5:30pm)**

Phone number : **06-7178-1398** (in Japanese only)

※FAQ will be soon available on the website of Osaka Prefecture

Request to Osaka Residents

Stay home as much as possible during the period of
Declaration of a State of Emergency

【Outings should be limited to the following cases】

- ◆ **Going to a medical institution**
- ◆ **Shopping for food/medicine/daily necessities**
- ◆ **Essential commuting (Work from home as much as possible)**
- ◆ **Exercising or walking outside**
- ◆ **Other activities necessary to keep health and daily lives**