

Osaka Prefecture Policies for Supporting Foreign Residents

(Revised in March 2023)

In 2002, Osaka Prefecture formulated the "Osaka Prefecture Policies for Supporting Foreign Residents." Following these policies, the Prefecture has been comprehensively promoting measures for people from abroad living in Japan. These policies set forth the guidelines for comprehensively and systematically promoting initiatives for foreign residents in Osaka.



Mascot: Mozuyan

Goal

Create an inclusive society in which all people respect human dignity and human rights, recognize differences in nationality, ethnicity, etc., and live together in

Vision

- (1) Create a society that respects human rights
- (2) Create a society where people can coexist while preserving their individual cultures
- (3) Create a society where you can live with peace of mind as a resident of your local community

《Basic guidelines of the policies for foreign residents in Japan and their aims》

To eliminate prejudice and discrimination against residents from abroad, promote effective awareness using various mediums. Raise awareness about eliminating hate speech. Request the national government to treat permanent residents who are settling in Japan long term the same way as special permanent residents. and improve consultation services Making use of all internet and communication technology, strive to provide information tailored to the needs of foreign residents that matches the specific region they live in. Enhance the counseling services for residents from abroad at the Osaka Foundation for International Exchange (OFIX) and promote multilingual support at other consultation desks. Maintain signage in public facilities have multiple languages and pictographs, so they are easy to understand. Support learners by providing information that meets their needs. re service systems Create and publish a list of medical institutions that accept patients from abroad.
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Establish a call center with medical interpreters to provide interpretation services.
Provide multilingual information and consultation regarding infectious diseases.
Create and spread awareness with pamphlets in foreign languages regarding welfare services.
Request the national government to provide relief measures for residents from abroad
residing in Japan who are not eligible to receive national pension.
o protect the safety of all residents
Provide disaster preventions information in multiple languages and in "Plain
Japanese."
When a large-scale disaster occurs, the Osaka Prefecture Disaster Multilingual
Support Center will effectively communicate disaster information in multiple languages.
Collaborate with OFIX to secure and train interpreter/translator volunteers for
disasters.
upport
Provide information on privaterental housing and housing search support
organizations that will help anybody regardless of nationality.
Provide detailed employment counseling support to residents from abroad.
Educate companies that employ residents from abroad about labor-related laws
and possible challenges caused by differences in language and culture.
nd understanding
Promote cross-cultural awareness education that matches the actual circumstances of
children/students and the region they live in.
Foster intercultural communication skills that will deepen mutual understanding.
Expand opportunities for interaction and exchange with children/students from overseas and residents from abroad in their local area.
Provide multilingual information and individual consultation to children and students returning
to Japan or already living in Japan about Japan's high school entrance selection system and school life. Ensure appropriate educational opportunities for the children of residents from abroad.
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Participation in local communities

Participation in local communities

Promote employment for international students

Promote participation in prefectural government

Strive to understand the opinions of foreign residents in Japan through various surveys and public comments, and reflect them in policy.

Work to select committee members from a wide range of backgrounds, including foreign nationals residing in Japan.

Information services and consultation services available with multiple languages

About governmental services related to daily life

Osaka prefecture HP



https://www.pref.osaka.lg.jp/index.html

Governmental services

日本語、English、한국어、简体中文、繁體中文、Tiếng việt、bahasa Indonesia、Português、ภาษาไหย、Español、 Français、Deutsch、Italiano

Information is provided via X (formerly Twitter), Facebook, LINE, Instagram, videos, other social media services, and email newsletters.

About general living matters including residence status, labor/work, medical care, welfare, and education, etc.



Osaka Information Service for foreign residents (One-stop consultation counter)

https://www.ofix.or.jp/life/japanese/

Consultation counters

日本語、English、한국어、中文、Tiếng việt、Filipino、नेपाली、bahasa Indonesia、Português、ภาษาไทย、Español Information is provided via HP and video as well

About local Japanese language and literacy classes

Center for adult learning, literacy & Japanese as a second language





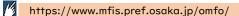
Japanese

日本語、English、한국어、中文、Tiếng việt、Filipino、नेपाली、bahasa Indonesia、Português、ภาษาไทย、Español

About receiving medical care for injury or illness

Osaka Medical Network for Foreign Residents





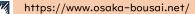
Medical care

日本語、English、한국어、简体中文、繁體中文、Tiếng việt nam、Tagalog、Português、Español

About disaster prevention and disaster support

Osaka Disaster Prevention Net, disaster prevention information email





日本語、English、한국어、简体中文、繁體中文、Tiếng việt、Tagalog、Português、Español

Disaster support

About securing housing

Osaka Safe Housing Promotion Council





Housing

日本語、English、한국어、中文、Tiếng việt、Tagalog、नेपाली、bahasa Indonesia、မြန်မာဘာသာ、Português、 ภาษาไทย、Español、ភាសាខ្មែរ

Regarding support for children's school life and career paths

Osaka Prefecture school life support information



https://www.pref.osaka.lg.jp/shochugakko/kikokutoniti-sapo/gakkousapo-to.html

School life

日本語、English、한국어、中文、Tiếng việt、Filipino、नेपाली、bahasa Indonesia、Português、ภาษาไทย、Español、 Русский、українська



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Osaka Prefecture Human Rights Affairs Bureau, Department

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[Osaka Prefectural Government HP] https://www.pref.osaka.lg.jp/jinkenyogo/ gaikokujinn/guideline2.html

Osaka Prefecture Policies for Supporting Foreign



[Osaka Prefecture Human Rights Affairs Bureau HP] http://www.pref.osaka.lg.jp/s_jinken