

# Requests to Osaka Residents

- ① Area : Entire Osaka Prefecture
- ② Period : April 25 to May 22, 2022
- ③ Measures:

## (1) Infection prevention measures based on the characteristics of the omicron variant

### 1. Calling on residents (based on the relevant law)

- To senior citizens\* and those who have close contact with them on a daily basis, in order to protect the lives and health of the elderly, refrain from going out/traveling to places with a high infection risk
- Take thorough infection prevention measures when visiting senior citizens at elderly facilities (Consider non-contact measures such as an online meeting, as well)
- If a family member of an elderly person is infected, to protect the elderly person's life, actively use a lodging facility for recuperation, etc.
- If an elderly person has any symptoms, make him/her get tested as soon as possible.

\*Including people with high-risk of developing severe illness such as those who have underlying diseases

## **2. Request to elderly facilities** (based on the relevant law)

- **Take thorough infection prevention measures in the facilities, including the occasions of the elderly's family members' visits (Consider non-contact measures such as an online meeting)**
- **Conduct frequent tests (every three days) to employees of lodging/residential facilities**
- **To managers of facilities, if someone tested positive or has similar symptoms, cooperate with in-facility doctors, collaborative medical institutions and house call medical institutions to provide swift treatment**

## **3. Request to medical institutions** (based on the relevant law)

- **To core/house call medical institutions in the region, when asked for house call to elderly facilities from public health centers, cooperate with them including securing a house call system in the region**
- **To core medical institutions for infectious diseases in the region, promote support for infection control at elderly facilities**

## (2) Continued infection prevention measures

### 1. Calling on residents (based on the relevant law)

- When traveling between prefectures, for example, for trips and homecoming visits, take thorough basic infection prevention measures and refrain from behavior with high infection risk at the destination.
- Obey four rules of dining when dining
  - Dine in a group of four or less at one table
  - Dine within around two hours
  - Use restaurants that have a Gold Sticker
  - Wear a mask while dining

\*This is a recommendation if it is difficult to wear a mask.
- Take thorough infection prevention measures (avoiding the \*\*Three Cs, wearing a mask, washing your hands, ventilating frequently, etc.)  
\*\*Three Cs: Closed spaces, Crowded places, Close-contact settings  
Especially, pay special attention to children's infection prevention
- If you have any symptoms, be tested as soon as possible. Those who have no symptoms but feel anxiety of infection are also highly recommended to be tested (A charge-free program is being implemented)
- Refrain from using restaurants that don't take thorough infection prevention measures

## **2. Requests to universities, etc.** (Based on the relevant law)

- Thoroughly inform students that they must refrain from coming to school and attending any activities if they have any symptoms such as fever.
- Inform students that they must take thorough infection prevention measures when joining activities such as:
  - Trips and drinking parties at home/their friend's home
  - Activities with high infection risk during club or after-school activities (camps, etc.) and dining before/after those activities
- Thoroughly make students be aware of infection prevention measures in their dormitory

### **3. Requests to the economic community** (based on the relevant law)

- Promote policies to reduce human contact such as teleworking, staggered working hours and bike-commuting
- Refrain from conversation without a mask in the places such as a resting room, a smoking room and a locker room
- Give special consideration to allow teleworking or staggered working hours to the following employees:
  - Employees who have a risk of aggravation (such as a senior citizen or with underlying diseases), who are pregnant.
  - Employees who have a family member as stated above.
- Comply with guidelines of each industry

#### 4. Holding events (including ones hosted (co-hosted) by Osaka Prefecture (based on the relevant law)

➤ Request event organizers to impose the following restrictions on the events held in entire Osaka Prefecture

	(A)Events with an Infection Prevention Safety Plan *3	(B)Other events (Without an Infection Prevention Safety Plan)
(1) Maximum number of people *2	Up to the full capacity	The larger one of 5,000 or 50% of the full capacity
(2) Capacity ratio *2	100% *4	Without loud voice : 100% With loud voice : 50% *5

Organizers are requested to:

- ◆ Submit an Infection Prevention Safety Plan to Osaka Prefecture at least before two weeks of the event
- ◆ When organizing “Other events (without an Infection Prevention Safety Plan)
  - Make a checklist of infection prevention measures in line with the format set by Osaka Prefecture and present it on the website, etc.
  - Keep the checklist for one year counting from the day the event finished
- ◆ Take thorough infection tracing measures such as using “COCOA” (the national government’s contact confirming App) or Osaka COVID-19 Tracing System, or making a participant list

Participants of events are requested to:

- ◆ Take thorough infection prevention measures before/after the event; and come strait to the venue and go strait home

\* 1 Events include amusement parks and theme parks

\*2 Need to meet the smaller one of (1) or (2) (need to meet the both conditions); When the full capacity is not set: -With loud voice: Keep enough distance between people (hopefully 2m, at least 1m) –Without loud voice: Keep distance that can prevent people from touching each other

\*3 Applied to the events that have 5,000 or more participants and 50% or more capacity rate.

\*4 At the events categorized (A), “without loud voice” must be secured.

\*5 “With loud voice” is defined as follows: Spectators, etc. continue and repeat to utter in a louder voice than usual.

\*6 Food and beverages can be offered under the conditions that organizers obey infection prevention measures according to the type of each event such as:

- Complying with guidelines of each industry
- Accepting only a group of four or less people at one table

## 5. Facilities (including the ones owned by Osaka Prefecture )

### Requests to dining establishments (based on the relevant law)

Facilities	Request details	
	Facilities with the Gold Sticker	Other facilities
<p><b>【Eateries】</b> restaurants (including pubs), cafés(excluding delivery/take-out services)</p> <p><b>【Amusement facilities】</b> cabarets, night clubs, Internet cafés/comic cafés, karaoke boxes ( limited to the ones approved by the Food Sanitation Act)</p> <p><b>【Wedding halls】</b> When holding a wedding party in a wedding hall, hotel, or lodging facility that have received permission to run eateries</p>	<p>● Up to 4 people at one table* (If a group has five or more members, divide them into two or more tables.)</p> <p>However, If all the members have been confirmed as tested negative*, five or more people can be seated at one table.</p> <p>* Businesses that hope to apply for the relaxation of behavioral restrictions by implementing the test for everyone must be registered with Osaka Prefecture.</p>	<p>● Up to four people are allowed in a group and at one table (Refrain from accepting a group of five or more people)</p>

#### <Requests to every dining establishment> (Based on the relevant law)

- Request customers to wear a mask while dining and stay around two hours at maximum.
- When using karaoke, take thorough infection prevention measures such as avoiding crowded situation and ensuring ventilation

## ● Facilities (including the prefectural facilities)

**Request to facilities other than dining establishments** (Cooperation request not based on the law)

Categories	Facilities	Cooperation details (Facilities more than 1000m <sup>2</sup> )
<b>Commercial facilities</b>	big-box stores, department stores (including underground food stores), shopping centers(including underground malls), etc. (Retailers that offer daily necessities or essential services for daily lives are excluded)	<p>To the facilities where clusters occurred before or that have a space with the Three Cs :</p> <ul style="list-style-type: none"> <li>• Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.)</li> <li>• Take thorough infection prevention measures</li> </ul>
<b>Amusement facilities</b>	mah-jong game parlors, pachinko parlors, game centers, etc.	
<b>Entertainment facilities</b>	private movie theaters, “soap land” where one can bathe with entertainment services, shooting saloons, horse parlors, ticket counters for bike race outside the stadium, etc.	
<b>Service businesses</b>	luxurious bath houses, nail salons, esthetic salons, relaxation salons, etc.	

# ● Facilities (including the prefectural facilities)

## Request to facilities other than dining establishments (based on the relevant law)

Categories	Facilities	Request details
<b>Theaters, etc.</b>	theaters, halls, movie theaters, variety theaters	<p><b>【Maximum number of people/capacity conditions】</b> When events are held: Same as the conditions of event holding</p> <p><b>【Other】</b> (Cooperation not based on the law)</p> <p>To the facilities where clusters occurred before or that have a space with the Three Cs :</p> <ul style="list-style-type: none"> <li>• Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.)</li> <li>• Take thorough infection prevention measures</li> </ul>
<b>Entertainment facilities</b>	clubs with live music *	
<b>Meeting/exhibition facilities</b>	auditoriums, exhibition halls, cultural halls, multipurpose halls, etc.	
<b>Hotels and inns</b>	hotels, inns (meeting spaces ONLY)	
<b>Sports/amusement Facilities</b>	gymnasiums, skating rinks, swimming pools, indoor tennis clubs, judo/kendo training halls, bowling alleys, theme parks, amusement parks, baseball stadiums, golf courses, athletics stadiums, outdoor tennis ground, golf practice ranges, batting cages, sports clubs, hot yoga/ yoga studios, etc.	
<b>Museums, etc.</b>	museums, art museums, etc.	

\*Facilities that are approved to run eateries are requested same restrictions as those of eateries.

### Outline

New Certification System established to make infection-resistant society by further promoting infection prevention measures in dining establishments so that residents can use them in the safe and secure environment

### To whom

Dining establishments (Other than Takeout-only shops)

### Criteria

It is required to meet all the criteria including the following examples:

- (Ex)
- Set up acrylic board (Keep distance between seats)
  - Thoroughly disinfect hands and fingers
  - Promote wearing a mask except while eating
  - Thoroughly ventilate and set up a CO2 sensor
  - Recommend that employees with any symptoms should use “Smart phone test center for restaurants”
  - Assign a “COVID-19 countermeasure leader”

### Contact Info.

Gold Sticker Call Center:  
Tel: 06-7178-1371 (in Japanese only)  
Hours: Weekdays 9:30 am to 5:30 pm



## Call Center regarding the requests based on the relevant law

Osaka Prefecture has established a Call Center to respond to inquiries regarding the requests based on the relevant law.

### 【Outline】

Days & Hours : **Monday to Friday: 9:30 am to 5:30 pm**

**Tel : 06-7178-1398** (in Japanese only)

\* FAQ will be soon available on the website of Osaka Prefecture.