

Requests to residents, etc.

① Area : Entire Osaka Prefecture

② Period : December 1 to 31, 2021

(Request details are to be re-considered depending on the infection situation)

③ Measures: Described below:

● Calling on residents (Based on the relevant law)

- Take thorough infection prevention measures such as: avoiding the *Three Cs, wearing a mask, washing your hands, ventilating frequently, etc.

(Three Cs: *Closed spaces, Crowded places, Close-contact settings)

- Obey four rules of dining:

-Dine in a group of four or less at one table*(1) -Dine within around two hours

-Use restaurants that have a Gold Sticker -Wear a mask while dining*(2)

*(1)Family members, babies and infants, and caregivers for the elderly and people with disabilities are excluded.

*(2)This is not applied if diseases, etc. make wearing a mask difficult.

- Thoroughly obey the four rules above, especially when a large number of people gather such as a Christmas party and a year-end party

● Requests to universities, etc. (Based on the relevant law)

- Inform students that they must take thorough infection prevention measures when they join activities that have a high infection risk such as:
 - Trips and drinking parties at their/their friend's home
 - Especially, dining where many people gather such as a Christmas party and a year-end party
 - Club activities that have a risk of causing infection clusters (especially, camps and practice games) and dining with friends before/after the activity
- Thoroughly raise students' awareness about infection prevention measures in the dormitories.
- Thoroughly inform students that they must refrain from coming to school and attending any activities if they have any symptoms such as fever.

● Requests to the economic community (Based on the relevant law)

- Promote policies to reduce human contact such as teleworking, staggered working hours and bike-commuting
- Refrain from conversation without a mask in the places such as a resting room, a smoking room and a locker room.

- Comply with each industry guidelines

● Holding events (including ones hosted (co-hosted) by Osaka Prefecture (based on the relevant law)

➤ Organizers are requested to obey the following restrictions in entire Osaka Prefecture

	Events with an Infection Prevention Safety Plan ※ 1	Other events (Without an Infection Prevention Safety Plan)
(1) Maximum number of people ※ 3	Up to full capacity	The larger one of the following conditions • 5,000 persons OR up to 50% of the full capacity
(2) Capacity Conditions ※ 3	100% ※ 2	Without loud voice : 100% With loud voice : 50% ※ 4

Organizers are requested to:

◆ Submit an Infection Prevention Safety Plan to Osaka Prefecture at least before two weeks of the event

-When organizing “Other events (without an Infection Prevention Safety Plan)

◆ Make a checklist of infection prevention measures in line with the format set by Osaka Prefecture and present it on the website, etc.
Keep the checklist for one year counting from the day the event finished

◆ Take thorough infection tracing measures such as using “COCOA” (the national government’s contact confirming App) or Osaka COVID-19 Tracing System, or making a participant list

※ 1 This is applied to the events that have 5,000 or more participants and the number of participants meet 50% or more of the full capacity

※ 2 “Events with a Safety Plan” is based on the premise that the events are carried out without “loud voice.”

※ 3 Meet the smaller condition of (1) or (2) above (both conditions must be met.)

-When the full capacity is not set:

With loud voice: An enough distance between people (at least 1m, but 2m is favorable) must be secured.

Without loud voice: An enough distance that prevents people from touching each other must be secured.

※ 4 “With loud voice” is defined as follows: Spectators, etc. continue and repeat to utter in a louder voice than usual.

※ 5 Food and beverages can be offered under the conditions that organizers take infection prevention measures depending on the event styles such as:

- Complying with guidelines of each industry
- Accepting only a group of four or less people at one table

※ 6 The managers of facilities where events are held must obey the rules described above.

● **Facilities** (including the ones owned by Osaka Prefecture)

Requests to dining establishments (based on the relevant law)

Facilities	Request details	
	Facilities with the Gold Sticker (Refer to p.7)	Other facilities
<p>【Eateries】 restaurants (including pubs), cafés(excluding delivery/take-out services)</p> <p>【Amusement facilities】 cabarets, night clubs, Internet cafés/comic cafés, karaoke boxes (limited to the ones approved by the Food Sanitation Act</p>	<ul style="list-style-type: none"> Up to 4 people are allowed at one table* <p>(If a group has five or more members, divide them into two or more tables.)</p>	<ul style="list-style-type: none"> Up to four people are allowed in a group and at one table* <p>(Refrain from accepting a group of five or more people)</p>

<Wedding facilities>

Up to four people at one table*

*Family members, babies and infants, and caregivers for the elderly and people with disabilities are excluded.

<Requests to every dining establishment>

- Request clients not to stay at your facility over two hours and to wear a mask while dining
- When using karaoke, take thorough infection prevention measures such as avoiding crowded situation and ensuring ventilation

● Facilities (including the prefectural facilities)

Request to facilities other than dining establishments (Cooperation request not based on the law)

Categories	Facilities	Request for cooperation details Facilities more than 1000m ²
Commercial facilities	big-box stores, department stores(including underground food stores), shopping centers(including underground malls), etc. (Retailers that offer daily necessities or essential services for daily lives are excluded)	<p>To facilities where infection clusters have occurred or that have the Three Cs:</p> <ul style="list-style-type: none"> • Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.) • Thorough infection prevention measures
Amusement facilities	mah-jong game parlors, pachinko parlors, game centers, etc.	
Entertainment facilities	private movie theaters, “soap land” where one can bathe with entertainment services, shooting saloons, horse parlors, ticket counters for bike race outside the stadium, etc.	
Service businesses	luxurious bath houses, nail salons, esthetic salons, relaxation salons, etc.	

● Facilities (including the prefectural facilities)

Request to facilities other than dining establishments (based on the relevant law)

Categories	Facilities	Request details
Theaters, etc.	theaters, halls, movie theaters, variety theaters	<p>【Maximum number of people/capacity conditions】 When events are held: Same as the conditions of event holding</p> <p>【Other】 (Cooperation request not based on the law)</p> <p>To facilities where infection clusters have occurred or that have the Three Cs:</p> <ul style="list-style-type: none"> • Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.) • Thorough infection prevention measures
Entertainment facilities	clubs with live music ※	
Meeting/exhibition facilities	auditoriums, exhibition halls, cultural halls, multipurpose halls, etc.	
Hotels and inns	hotels, inns (meeting spaces ONLY)	
Sports/amusement Facilities	gymnasiums, skating rinks, swimming pools, indoor tennis clubs, judo/kendo training halls, bowling alleys, theme parks, amusement parks, baseball stadiums, golf courses, athletics stadiums, outdoor tennis ground, golf practice ranges, batting cages, sports clubs, hot yoga/ yoga studios, etc.	
Museums, etc.	museums, art museums, etc.	
<p>※Facilities that are approved to run eateries are requested same restrictions as those of eateries.</p>		

Outline

New Certification System established to make infection-resistant society by further promoting infection prevention measures in dining establishments so that residents can use them in the safe and secure environment

To whom

Dining establishments (Other than Takeout-only shops)

Criteria

It is required to meet all the criteria including the following examples:

- (Ex)
- Set up acrylic board (Keep distance between seats)
 - Thoroughly disinfect hands and fingers
 - Promote wearing a mask except while eating
 - Thoroughly ventilate and set up a CO2 sensor
 - Recommend that employees with any symptoms should use “Smart phone test center for restaurants”
 - Assign a “COVID-19 countermeasure leader”

Contact Info.

Gold Sticker Call Center:
Tel: 06-7178-1371 (in Japanese only)
Hours: Weekdays 9:30 am to 5:30 pm



Call Center regarding the requests based on the relevant law

Osaka Prefecture has established a Call Center to respond to inquiries regarding the requests based on the relevant law.

【Outline】

Days & Hours : **Monday to Friday: 9:30 am to 5:30 pm**

Tel : 06-7178-1398 (in Japanese only)

* FAQ will be soon available on the website of Osaka Prefecture.