

Requests to residents, etc.

- ① Area : Entire Osaka Prefecture
- ② Period : October 25 to November 30, 2021
(Request details are to be re-considered depending on the infection situation)
- ③ Measures: Described below:

● Calling on residents (Based on the relevant law)

- Take thorough infection prevention measures such as: avoiding the *Three Cs, wearing a mask, washing your hands, ventilating frequently, etc.
(Three Cs: *Closed spaces, Crowded places, Close-contact settings)
- Obey four rules of dining:
 - Dine in a group of four or less*(1)
 - Dine within around two hours
 - Use restaurants that have a Gold Sticker
 - Wear a mask while dining*(2)

*(1)Family members, babies and infants, and caregivers for the elderly and people with disabilities are excluded.

*(2)This is not applied if diseases, etc. make wearing a mask difficult.

- Refrain from joining events that have no particular organizers such as a Halloween party.

● Requests to universities, etc. (Based on the relevant law)

- Inform students that they must take thorough infection prevention measures when they join activities that have a high infection risk such as:
 - Club activities that have a risk of causing infection clusters, especially camps and practice games
 - Any activities where many people gather, and dining before/after the activity
 - Trips and drinking parties at their/their friend's home
- Inform students that they must refrain from joining events that have no particular organizers such as a Halloween party.

- Thoroughly raise students' awareness about infection prevention measures in the dormitories.
- Thoroughly inform students that they must refrain from coming to school and attending any activities if they have any symptoms such as fever.

● Requests to the economic community (Based on the relevant law)

- Promote policies to reduce human contact such as teleworking, staggered working hours and bike-commuting
- Refrain from conversation without a mask in the places such as a resting room, a smoking room and a locker room.

- Comply with each industry guidelines

● Holding events (including ones hosted (co-hosted) by Osaka Prefecture (based on the relevant law)

➤ Organizers are requested to obey the following restrictions in entire Osaka Prefecture

① Capacity Conditions ※ 1		② Maximum number of people ※ 1
<p>Without loud voice ※ 2 classical music concerts, theaters, dance performances, traditional stage performances, entertainment /amusement stages, lectures, ceremonies, exhibitions, etc.</p>	<p>With loud voice ※ 2 rock/popular music concerts, sporting events, legal gambling, character shows, events held in music clubs/night clubs, etc.</p>	<p><October 25 to 31> The larger one of the following conditions</p> <ul style="list-style-type: none"> • 5,000 persons OR up to 50% of the capacity (up to 10,000 persons) <p><November 1 to 30> The larger one of the following conditions</p> <ul style="list-style-type: none"> • 5,000 persons OR up to 50% of the capacity
<p>up to 100% (When without seats, take enough distance)</p>	<p>up to 50% ※ 3 (When without seats, take enough distance)</p>	

- ※ 1 Meet the smaller condition of ① or ② above (both conditions must be met.)
When ② is not set, enough distance between people (1m) must be secured.
- ※ 2 These events are just examples. Each actual event is to be judged which category it belongs to, based on the possibility of occurrence of loud voice or cheering. Any events with dining are to be treated as “with loud voice,” however, the events without speaking (in movie theaters, etc.) are to be treated as “without loud voice.”
- ※ 3 Make a space of one seat between different groups; however, you don’t have to do so within the same group (limited to 5 persons) That means the capacity rate might exceed 50%.
- ※ 4 Food and beverages can be offered under the conditions that organizers take infection prevention measures depending on the event styles such as:
 - Complying with guidelines of each industry
 - Accepting only a group of four or less people at one table

(What to be requested when holding an event)

- ◆ Take thorough infection tracing measures such as using “COCOA” (the national government’s contact confirming App) or Osaka COVID-19 Tracing System, or making a participant list
- ◆ When holding an event that requires traveling across the nation or an event with over 1,000 participants, consult Osaka Prefecture beforehand about the holding conditions of the event, such as the rate of capacity.

● **Facilities** (including the ones owned by Osaka Prefecture)

Requests to dining establishments (based on the relevant law)

Facilities	Request details	
	Facilities with the Gold Sticker (Refer to p.7)	Other facilities
<p>【Eateries】 restaurants (including pubs), cafés(excluding delivery/take-out services)</p> <p>【Amusement facilities】 cabarets, night clubs, Internet cafés/comic cafés, karaoke boxes (limited to the ones approved by the Food Sanitation Act</p>	<ul style="list-style-type: none"> Up to 4 people are allowed at one table* (If a group has five or more members, divide them into two or more tables.) 	<ul style="list-style-type: none"> Up to four people are allowed in a group and at one table* (Refrain from accepting a group of five or more people)

<Wedding facilities>

Up to four people at one table*

*Family members, babies and infants, and caregivers for the elderly and people with disabilities are excluded.

<Requests to every dining establishment>

- Request clients not to stay at your facility over two hours and to wear a mask while dining
- When using karaoke, take thorough infection prevention measures such as avoiding crowded situation and ensuring ventilation

● Facilities (including the prefectural facilities)

Request to facilities other than dining establishments (Cooperation request not based on the law)

Categories	Facilities	Request details Facilities more than 1000m ²
Commercial facilities	big-box stores, department stores(including underground food stores), shopping centers(including underground malls), etc. (Retailers that offer daily necessities or essential services for daily lives are excluded)	<ul style="list-style-type: none"> • Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.) • Thorough infection prevention measures
Amusement facilities	mah-jong game parlors, pachinko parlors, game centers, etc.	
Entertainment facilities	private movie theaters, “soap land” where one can bathe with entertainment services, shooting saloons, horse parlors, ticket counters for bike race outside the stadium, etc.	
Service businesses	luxurious bath houses, nail salons, esthetic salons, relaxation salons, etc.	

● Facilities (including the prefectural facilities)

Request to facilities other than dining establishments (based on the relevant law)

Categories	Facilities	Request details
Theaters, etc.	theaters, halls, movie theaters, variety theaters	<p>【Maximum number of people/capacity conditions】 Same as the conditions of event holding</p> <p>【Other】 (Cooperation request not based on the law)</p> <ul style="list-style-type: none"> • Appropriate entry control (Controlling and limiting the number of people, guiding people, etc.) • Thorough infection prevention measures
Entertainment facilities	clubs with live music ※	
Meeting/exhibition facilities	auditoriums, exhibition halls, cultural halls, multipurpose halls, etc.	
Hotels and inns	hotels, inns (meeting spaces ONLY)	
Sports/amusement Facilities	gymnasiums, skating rinks, swimming pools, indoor tennis clubs, judo/kendo training halls, bowling alleys, theme parks, amusement parks, baseball stadiums, golf courses, athletics stadiums, outdoor tennis ground, golf practice ranges, batting cages, sports clubs, hot yoga/ yoga studios, etc.	
Museums, etc.	museums, art museums, etc.	

※Facilities that are approved to run eateries are requested same restrictions as those of eateries.

Outline

New Certification System established to make infection-resistant society by further promoting infection prevention measures in dining establishments so that residents can use them in the safe and secure environment

To whom

Dining establishments (Other than Takeout-only shops)

Criteria

It is required to meet all the criteria including the following examples:

- (Ex)
- Set up acrylic board (Keep distance between seats)
 - Thoroughly disinfect hands and fingers
 - Promote wearing a mask except while eating
 - Thoroughly ventilate and set up a CO2 sensor
 - Recommend that employees with any symptoms should use “Smart phone test center for restaurants”
 - Assign a “COVID-19 countermeasure leader”

Contact Info.

Gold Sticker Call Center:
Tel: 06-7178-1371 (in Japanese only)
Hours: Weekdays 9:30 am to 5:30 pm



Call Center regarding the requests based on the relevant law

Osaka Prefecture has established a Call Center to respond to inquiries regarding the requests based on the relevant law.

【Outline】

Days & Hours : **Monday to Friday: 9:30am to 5:30pm**

Tel : 06-7178-1398 (in Japanese only)

* FAQ will be soon available on the website of Osaka Prefecture.